

# Nemacolin Woodlands Resort Pet Policy

As part of our commitment to provide the highest level of service to our guests, Nemacolin Woodlands Resort welcomes dogs staying with their owners. To ensure a comfortable stay for all guests of Nemacolin Woodlands Resort, we have developed the following guidelines for dog etiquette:

- A \$225.00 non-refundable dog fee will be added to your room account per stay to cover the dog friendly amenity and post-departure deep clean.
- Dog owners agree to not leave their dog unattended. Arrangements may be made for supervised daycare for your dog on property at Nemacolin Woodlands Pet Resort & Spa. Pick-up and drop-off services are available.
- Your dog(s) should have all recommended vaccinations currently up-to-date, and you agree to obtain and provide current records from a licensed veterinarian regarding your dog(s) should Nemacolin Woodlands Resort request this information from you at any time.
- Dog owners agree to keep their dog on a leash or in a carrier while transporting the dog in any public or common place throughout Nemacolin Woodlands Resort property.
- Dog owners are encouraged to use designated dog friendly areas of the resort for exercise. Maps of relief areas are available through the front desk or concierge.
- Dog owners agree that pets are not permitted in the following lodging areas: Falling Rock, and Chateau Lafayette. Dogs are also not permitted on golf courses, pool areas, the fitness center or any of the food and beverage areas at any time.
- Dog owners need to remove their dog from their guestroom during housekeeping services, or they may opt out of receiving housekeeping service while the dog is in the room. Housekeeping service times must be pre-set or arranged.
- You must display the "Pet in Room" sign to alert housekeeping that a dog is in residence.
- A dog that becomes aggressive, disruptive or noisy to any guest or other person at Nemacolin Woodlands Resort must be immediately removed from the resort upon request.
- Dog owners will be responsible for the repair or replacement of any items stained or damaged by their dog(s).
- Dog owners will notify the management of any dog "accidents" immediately and request special cleaning efforts.
- Dog owners will keep their dog(s) off of all furniture including the bed, chairs and / or couches.
- Guests who choose not to register their dog and occupy a room other than those that have been designated will be charged a \$300.00 cleaning charge per day of stay.
- Dogs may not exceed 50 lbs. Dogs that exceed 50 lbs. can be accommodated at Nemacolin Woodlands Pet Resort & Spa.
- A maximum of two (2) dogs per room.
- All fees are non-refundable.

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Signature

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Date

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Pet Name(s)

